

**END OF FUNDING PERIOD REPORT**  
**LAUC Statewide Grants, Research & Professional Development Committee**

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**TITLE OF PROJECT:** The Ins and Outs of Screen Sharing: Google+ Hangouts and Join.me

Time Period of Grant: 2013-2014  
Amount of Award Received: \$293.53  
Original Abstract as Submitted:

Screen sharing tools allow for sharing computer screens between participants; along with VoIP (Voice over Internet Protocol) and depending on the tool used; video via webcam. In the summer of 2012 an online version of UC Irvine's popular Research Consultation Service (RCS) was piloted utilizing Google+ Hangouts and Join.me. Ten members of library staff were trained on how to navigate and use the tools, provided background documentation and given a chance to practice prior to being assigned online RCS sessions. At the end of the summer pilot, online RCS was fully implemented and the sign-up form for students was re-designed to make their RCS options clearer to understand. The remaining members of the Reference, Collection Development, and Education & Outreach departments were trained on Google+ Hangouts and Join.me.

I gave the presentation with Cynthia Johnson on "The Ins and Outs of Screen Sharing: Google+ Hangouts and Join.me" at ALA Annual 2013 in Chicago, Illinois, June 28 – July 1, 2013. The presentation summarized the history of the work performed during the first and second phases of our pilot project. The presentation was accepted by LITA (Library Information Technology Association).

**I. ACCOMPLISHMENTS and EVALUATION**

- Describe what was achieved during the time period of the grant.

Cynthia Johnson and I created a presentation and delivered it at ALA. The presentation provided information on a year-long pilot to offer online research consultations using Google+ and Join.me.

Posted slides online at Slideshare: <http://www.slideshare.net/dakane/the-ins-and-outs-of-screen-sharing>

- What aspects were completed as proposed? If your study could not be completed as proposed, explain how your plans were altered.

The presentation was presented as proposed. Due to a similar presentation at Internet Librarian we were asked to consider submitting an article on the topic, which is currently underway.

- Did the project accomplish what it intended? Did it make a difference?

The presentation was very well attended, with around 100 people in attendance. Attendees seemed excited and interested in what was presented and in how the UC Irvine Libraries are utilizing online screen sharing tools to provide research consultations.

- Include any relevant quantitative data, if applicable (e.g. How many individuals have benefited from this project? In what way? This may include various output measures such as circulation, reference transactions, program attendance, survey responses, etc. as appropriate.) N/A
- Include any anecdotes, if applicable. N/A

- What would you do differently next time, if anything?

Nothing, the presentation went well and was well received. Feedback was positive from attendees.

- What advice do you have for others applying for LAUC research grants?

I encourage other Librarians to apply and to consult with their local chapter's Research and Professional Development Committee for feedback and advice.

**II. IS YOUR PROJECT COMPLETED? Yes X No**

If No, what is needed to complete the project? Is more time needed? Or more funds?

**III. FINANCIAL STATEMENT**

Please explain how the funds received were spent. Attach your original budget and indicate how well your estimates matched with actual expenditures. Receipts are not necessary.

<b>Expense</b>	<b>Original Budget</b>	<b>Actual Expenditures</b>	<b>Difference (+/-)</b>
Airfare	\$ 450.00	\$ 381.8	+\$67.40
Conference Registration*	\$ 230.00	\$ 225	-\$5.00
Hotel	\$ 450.00	\$ 467.90	+\$17.90
Meals	\$ 256.00	\$ 115.27	-\$140.73
	\$1,386.00	\$ 1189.97	-\$196.03

Total amount requested: \$500.00 (received \$293.53)

Amount covered by Librarians Professional Development fund: \$\$621

**IV. SHARING YOUR PRODUCT/RESULTS**

*What are your plans for disseminating the results of your work? If it will be a web page or product, or published article or book, when will it be available to the public? Include citations/URLs if known.*

- Posted slides online at Slideshare: <http://www.slideshare.net/dakane/the-ins-and-outs-of-screen-sharing>
- Slides were posted on the presentation page in the scheduler.

**V. NOTE**

- Information included in this report may be reprinted or posted on the web for dissemination to UCOP, other UC Libraries, and future potential LAUC grant applicants.