END OF FUNDING PERIOD REPORT
LAUC Statewide Grants, Research & Professional Development Committee

Primary Applicant: Becky Imamoto
Campus: University of California, Irvine
Email: rimamoto@uci.edu
Telephone: (949) 824-2639

TITLE OF PROJECT: Piloting the Future: Next Gen ILL in Practice
Time Period of Grant: 2015
Amount of Award Received: $315
Original Abstract as Submitted:

Interlibrary Loan (ILL) is an important service that is highly valued by faculty, students, and staff at university libraries. Providing access to information resources quickly and efficiently is an ongoing goal at our library. Internal factors such as budget cuts and reduced staffing and external factors such as the ease and affordability of on-demand purchases made the time ripe to investigate and improve interlibrary loan services. A series of pilot projects involving staff from Access Services, Collections and Acquisitions were conducted to measure the cost of new services, time to delivery and workflow constraints. These pilot projects included purchasing items on demand, using staff expertise in other departments, and using existing technology to enhance workflow.

My objective is to show how a number of small, flexible projects made a big difference in delivering content to our users more efficiently than traditional ILL. For example, the team was able to shave off five days in our turnaround time for ILL requests, while gaining new content for our library. I will present on the challenges of foreign language purchasing, how e-books and articles fit into our on-demand purchases, and decisions on which level of user could participate in our pilots. Attendees can expect to learn strategies to help change workflow using existing staff and resources, manage staff expectations, and to hear about our victories as well as our defeats.

I. ACCOMPLISHMENTS and EVALUATION

Describe what was achieved during the time period of the grant.
- I was awarded a presentation grant. I used the money to help fund my travel to ACRL 2015 in Portland, Oregon where I presented a poster.

What aspects were completed as proposed? If your study could not be completed as proposed, explain how your plans were altered.
- The presentation was presented as proposed.

Did the project accomplish what it intended? Did it make a difference?
Include any relevant quantitative data, if applicable

- The presentation was well received and generated a lot of interest among the approximately 60 conference attendees who stopped by my presentation. A few asked if we included media in our ILL Pilot. I had to admit I had never thought of that. We are now considering adding it next fiscal year.

Include any anecdotes, if applicable.

- I was asked to submit my poster design in the online repository, Librarian Design Share. I was also asked to write an article on the subject of the poster for *Technical Services Quarterly*.

What would you do differently next time, if anything?

- I would not have done anything different in the future.

What advice do you have for others applying for LAUC research grants?

- This advice is specifically for someone doing a poster. I had my poster printed on vinyl as opposed to paper. This meant, even with the great size (80' x 46'), that I could fold it in my carry-on bag. This made travel so much easier, especially when a person has connecting flights.

II. IS YOUR PROJECT COMPLETED?
Yes

III. FINANCIAL STATEMENT
Please explain how the funds received were spent. Attach your original budget and indicate how well your estimates matched with actual expenditures.

Original Budget

Conference Registration	$385
Roundtrip Airfare from SNA to PDX	$410
3 nights in a shared hotel room	$330
Cost to print poster (4 ft X 8 ft)	$100
Transportation	$40
TOTAL	$1265

Actual Expenditure

Conference Registration	$385
Roundtrip Airfare from SNA to PDX	$410
3 nights in a shared hotel room	$556
Cost to print poster (4 ft X 8 ft)	$221
Transportation/Airport Parking	$40
TOTAL	$1612

IV. SHARING YOUR PRODUCT/RESULTS

I am writing an article for *Technical Services Quarterly*. I do not know the projected publishing date.