

Librarians Association of the University of California Annual Assembly 2012: May 10, 2012

University of California, Santa Cruz Extension Silicon Valley, 2505 Augustine Drive, Santa Clara, CA 95054

MINUTES

Present: Mitchell Brown (President), Keri Botello (Vice President), Michael Yonezawa (Past President), Lillian Castillo-Speed (Secretary), Dean Rowan (Parliamentarian), Bob Heyer-Gray (SOPAG Representative), Lynn Jones (HOPS Representative)

LAUC-B:	Chair Nick Robinson, Susan Edwards, Jeffery Loo, Jennifer K. Nelson
LAUC-D:	Chair Deanna Johnson, Karleen Darr, Mary Wood
LAUC-I:	Chair Pauline Manaka, Kristin Andrews, Jeffra Busmann
LAUC-LA:	Chair Louise Ratliff, Kay Deeney, Tony Aponte, Monica Hagan
LAUC-M:	Chair Sara Davidson, Emily Lin
LAUC-R:	Chair Manuel Urrizola, Patricia Smith-Hunt, Michael Yonezawa
LAUC-SD:	Chair Patrick McCarthy, Dave Schmitt, Penny Coppernoll-Blach
LAUC-SF:	Chair Peggy Tahir
LAUC-SB:	Chair Chuck Huber, Yolanda Blue, Chris Granatino
LAUC-SC:	Chair Annette Marines, Lucia Orlando

Note: This year the LAUC Executive Board is broadcasting Assembly proceedings from UC Santa Cruz Extension Silicon Valley to give all campus divisions the opportunity to participate in presentations and discussions of the annual meeting. Assembly discussions and speaker presentations will be broadcast using ReadyTalk teleconferencing for audio & web content. Campus divisions can participate in discussion sessions via conference telephones or through chat questions in ReadyTalk web client. Audio & video of Assembly sessions will be available from the LAUC Assembly blog (<http://laucassembly.blogspot.com/>) following the meeting for subsequent viewing.

- 1. Registration & Refreshments (9:30 – 10:30)**
- 2. Call to Order (10:00 am; Mitchell Brown)**
- 3. Announcements**
 - Mitchell thanked LAUC-SC Chair Annette Marines and her UCSC colleagues for the preparations; also thanked Danielle Kane & Jeffra Busmann for technical help.
 - We are broadcasting to 10 campuses and recording proceedings; LAUC is working to embrace different methods to reach out and engage our colleagues.
 - Travel Award Recipients: Lisa Federer (UCLA) & Polina Ilieva (UCSF).
- 4. Welcome: Ginny Steele (University Librarian, UCSC)**
 - After noting extreme importance of LAUC and high caliber of librarianship represented here, Ginny presented slides showing statistics of activities in the libraries in the last 10 years, including volumes added, ILL activity, circulation, reference, weekly hours of service. She also discussed "Current UC Library Collaborations," such as Melvyl, OAC, e-Scholarship, the RLFs, etc.
 - Message:* UC has less funding, libraries are downsized, but we have to find ways to go forward, e.g. new initiatives such as UC digital collections, eBooks, shelf-ready services, etc. She thanked all 82 people who are working on Next Generation Technical Services (NGTS). She mentioned financial models and processes in support of UC library collaboration and characterized the libraries as "Next Gen UC Libraries" that are collaborative, creative, curious, data driven, experimental and flexible.
- 5. Preliminaries**
 - Roll Call of Divisions and Delegates (L. Castillo-Speed)
 - Approval of Minutes, Assembly 2011 (L. Castillo-Speed): With a few changes, minutes approved by general consent.
- 6. Presentation by Joanne Miller (Senior Library Planning Analyst, UCOP)**
 - Slide presentation giving historical overview of systemwide library planning at UC, beginning in 1977 and ending with the SLASAC Library Planning Task Force in 2011, which identified the immediate need to save money. Joanne is the point person for systemwide library planning, supporting the ULs' discussions, maintaining the website and annual statistics, and acting as liaison with UCOP. She also maintains the UC Copyright Education website. Her goal is to provide a better statistical picture, including systemwide vs. local and aggregate collections. The data is used for reports, e.g. to the Regents, for metrics for library efficiencies, and to report to the Association of Research Libraries.

7. **Committee Reports:** Submitted & posted on LAUC web site
 - Nomination Committee announcement (Michael Yonezawa): Asking library administration & supervisors to provide supportive atmosphere for librarians to run for statewide LAUC offices, M. Yonezawa announced the upcoming slate for the election to be held June 1, 2012: Nick Robinson (UCB) for Vice-President/President-Elect; Angela Boyd (UCSB), Kymberly Goodson (UCSD), and Dana Peterman (UCI) for Secretary.
 - Research and Professional Development Committee Update (Keri Botello): Entire report on LAUC web site. Highlights: Still in process of evaluating some proposals, but 6 research grants were submitted, two were withdrawn; 27 presentation grant applications came from several campuses.
8. **LAUC Representative Reports:** Submitted & posted on LAUC web site
9. **LAUC Outstanding Service Award** (M. Brown): M. Brown will form ad hoc committee for Outstanding Service Award to investigate systemwide service or lifetime achievement as criteria and to include reps from 3 or 4 campuses. Bylaws change is required to make this a standing committee.
10. **LAUC President's Report, Spring 2012** (M. Brown): Report posted on LAUC web site. Brown emphasizes LAUC's role at high levels of current systemwide planning and LAUC's representation on many systemwide committees. LAUC is ready to "help the UC system transition into new shared services and collections models and help librarians understand their role in these changes. As librarians, we need to share our stories and demonstrate how our service is important to the University and to the people of California. LAUC is in the position to help shape the future of the University with progressive ideas on innovative access and discovery to collections and resources."
11. **CDL Update** (Laine Farley, Executive Director, California Digital Library): In a presentation entitled "Collaboration in the Cloud," Farley gave a justification for collaborating beyond UC with case studies HathiTrust, WEST, Data One, Data Cite, and Public Knowledge Project. Challenges and lessons learned: supporting research life cycles is a challenge; there is an advantage to a flexible infrastructure, which allows services to be used in diverse ways; starting small may lead to solving complex problems; take advantage of opportunities; "radical collaboration" is called for. More collaboration needed in areas of archives & special collections.
12. **David Hansen** (Digital Library Fellow, UC Berkeley School of Law): His announcement that he had just finished his MLIS degree was greeted by a hearty round of applause. His talk was entitled "Digital Libraries and Copyright: Paths Forward for UC Libraries." Some of his work looking at copyright issues has been funded by a grant from the Digital Public Library of America (DPLA). In describing the DPLA, he brought up what is preventing it from going forward, namely copyright issues related to orphan works. He gave an overview of the structure of copyright law and legal challenges now in the courts. The current question is "Do nothing or go forward?" There are consequences to going forward but they may not be as dire as we might have supposed in the past, especially with "good faith assertion of fair use." In conclusion, there is uncertainty about copyright law in relation to orphan works and open access rights, but a proposed way forward is to rely on the "Fair Use" section (section 107) as a relief valve to deal with these important and complicated issues. There were several questions from the audience on the topics of the Authors Guild lawsuit, the fear of being sued, avoiding digitizing high risk works, the recent ARL best practices document, and the availability of full albums on YouTube.
13. **LUNCH** (12:00 - 1:00)
14. **NGTS at one year** (Martha Hruska, UC San Diego, NGTS Steering Group Chair & Emily Lin, UC Merced, NGTS Communications Manager): E. Lin is Head of Digital Assets at UCM; member of SOPAG NGTS Management Team and is the SOPAG Liaison to UC's Library Technology Advisory Group (LTAG). She provided a history and context for NGTS: it was prompted by large backlogs; goals are making more resources available and reducing redundant work; NGTS covers Collection Development, Technical Services, Digital Initiatives, and Financial/Technical Infrastructure; the new model of working together is based on expertise rather than campus representation. The Project Management Working Group supports each of the teams, provides overall management, makes sure deadlines are met; and documents best practices. E. Lin's role as "Communications Manager" is a 50% FTE position. Her job is to identify when a message needs to be sent and to whom, and to engage and broaden participation. See the NGTS blog at: <http://ucngts.tumblr.com/>.

M. Hruska, Associate University Librarian for Collection Services at UCSD, gave update on current Power of Three groups (POTs). Charges, members, and Lightning Teams are listed at: http://libraries.universityofcalifornia.edu/sopag/ngts_pots.html. She has asked each POT to work on their charge and identify what they need to make progress. This is not a "forever project." There are definite 2012 goals and they will work with SOPAG to make sure they have the right Lightning Teams to reach their goals. Per M. Hruska, "Technical services is what we do to make the collections accessible."

Question: How does POT 7 (Transform collection development practices) fit under NGTS, especially in regards to the role of the bibliographer?

Answer: The document "The University of California Library Collection: Content for the 21st Century and Beyond" by the Collection Development Committee (CDC) broadened the scope of collection development. http://libraries.universityofcalifornia.edu/cdc/uc_collection_concept_paper_endorsed_ULs_2009.08.13.pdf. The role of liaison librarian or bibliographer goes beyond the subject matter and now includes curation of this data.

Question to E. Lin: Regarding your role as Communications Manager, what is that like?

Answer from E. Lin: It is fortunate that the All Campus Group (ACG) structure exists. My job is to gather reports from the POTs, to see where they are. I write monthly reports, write for the CDL blog, and also use Twitter. The larger objective is culture change.

Question: It's difficult to see how it all works together: If there is an obstacle, who makes the decision on what to do?

Answer: We had this diagram from the beginning to actually try and set out some of the connections. It may help at the very end of the process, when we actually have a completed digital asset, to work backwards to see how we got there. It's true that there are several projects going on in parallel and the work of one POT may affect the work of another POT. As we go along we will be re-blending and re-thinking and there will come a time when all this will come together.

Question: Is the accuracy of information in the catalog being addressed, for example, inaccurate data about accessibility of an e-book?

Answer from M. Hruska: No group is charged to do that.

Comment: It's possible some errors are due to HathiTrust holdings and what is allowed to be displayed in online catalogs.

Question: It sounds like this [i.e., progressing with technical services] is what libraries are already doing. What seems to you is a big leap?

Answer from M. Hruska: Perhaps the digital infrastructure work is a big leap. There are true opportunities in how we do things, at least on an infrastructure level. It is very challenging; we do our best to work around issues; there are over 100 people engaged in some fashion in this.

Comment from L. Ratliff: I appreciate the NGTS process. I'm very glad to see that the funding issue is being investigated. There is a great deal of potential in the collaborative process.

Question: Is the financial portion a quick win?

Answer from M. Hruska: Some of the other groups are a win. To come to a consensus is a win. We have smart and good people working on the system. It's not as quick as we would wish.

Comment from M. Yonezawa: As a person involved as a project manager, the model of POTs/Lightning Teams can be used in other areas as well. The Project Management Team will assess projects and see how well they worked.

15. **Breakout Sessions** on next steps for planning for future librarianship. Session will follow on discussion from campuses on librarian attributes from Committee on Professional Governance Final Report 2011. Librarians talk about what they want to be doing/or think they should be doing in the future and more specifically how they plan on actually doing these activities to support the initiatives of the UC Libraries and the University. How can we mobilize the "skills" identified for the next generation of academic librarians and how do they plan on acquiring these skills? On the job training, mentoring, recruitment, collaboration with other institutions with specialized knowledge and expertise [both within and outside of UC].
- Shared Service Models
 - Lightning Teams - The New Working Model?
 - Communications Models
 - Training and New Skills

M. Brown further explained that he will collect discussion points from breakout groups and share them on LAUC blog. He asked remote campus participants to share this information with their colleagues.

ReadyTalk recording ended at this point.

16. **Adjournment:** K. Botello moved & J. Nelson seconded to adjourn. Assembly adjourned at 3:35 p.m.

Prepared by: L. Castillo-Speed, 5/10/12
Revised by: K. Goodson, Spring 2013
Approved: 5/20/13 Assembly