2:00pm - 2:40pm Session 1B: Notes
Impact of COVID-19 on librarians' work (maybe split this into multiple breakout rooms within the session? Also touch on affiliate librarian equity?)

- Moderator 1: Miki
- Moderator 2: Kyra
- Zoom link: [https://ucla.zoom.us/j/97382840830?pwd=TXM2aG9heVJ1MVNFQVR1VnBlc3Y4UT09 -- Meeting ID: 973 8284 0830, Password: 045524)

~55 people

Discussion prompts:
- Ask for a notekeeper, use designated google doc for capturing high level notes
- What questions do you have about this topic
  - and/or What are some of the biggest challenges/most pressing issues.
- What end goals would you like to see us (LAUC/libraries) strive for?
- What practical approaches have worked in other organizations or situations that we might draw upon to get there?
- What practical approaches would you like to see LAUC take in the near term to get started toward these goals?

Notes:

Challenges
- Ergonomics
  - Including eye strain, more time online
  - Lack of office-type furniture including adequate desks and large monitors
  - Many are purchasing items for use in their home
- Workflow- day to day workflow impacted. Term never ramps down when you are constantly working on COVID tracking, fixing tech insufficiencies, doing extra leg work to find resources in a primarily analog collection (this is the case with some of the smaller affiliated libraries or archival spaces).
- Lack of ability to purchase print materials, impact on collection development
- Internet access (wi-fi routers); phones/phone plans; lack of reliable technology; academic staff with laptops that are not configured properly
- Home work space may be small & inadequate (heating/cooling)
- Challenges connecting/supporting with staff (lack of organic interactions that are possible F2F)
- Challenges providing access to collections to users, especially for collections that are print-based.
- Workload
- Even if admin wanted to provide supplies, it was challenging to obtain.
• Finding work that can be done remotely; not all work is possible without being in the library
• Picking up work that is outside of the librarian series (work never done before); librarians on-loan to other University departments.
• Addressing more tech questions from faculty e.g. VPN, Zoom assistance and from library staff
• Converting from in-person instruction to remote instruction, learning curve
• Patrons, including students and faculty, all have different skill sets (and technical ability), and we need to spend more time helping them.
• Lack of visual cues that were available in in-person interactions with library users
  ○ Many of our patrons do not have good resources, and we cannot tell virtually what their access is
• Also noticing students who may be distressed, how to help them appropriately
• Anticipate back-logged work when returning to campus
• Online-only, feels like many tasks take more time and/or more tasks emerge
• Concerns about data collected on COVID-testing (health data) that campuses may collect
• Concerns about supporting researchers in the humanities (ILL, duplication services); seems like libraries can/should provide a solution
• Ensure that libraries can support researcher grants e.g. access to archives

Positive
• Impact on visibility of librarians (seeing increased visibility)
• Librarians provide impressive support!

Campus Information
• Differences in type/amount of equipment librarians could take home
• Campus discussions differ
  ○ UCLA - told working from home until Jan. 4.
  ○ UCD - planning hybrid. 80% surveyed want to return in fall. 24-HOUR ROOM NEVER CLOSED (to a limited number of students to allow physical distancing).
  ○ UCSF plan to work from home until January 18, 2021.
  ○ Berkeley Law plan to work from home through the end of 2020.
• UCI - trying to minimize spending (?)
• UCR asked for equipment needed, e.g. ordered and sent headphones to individuals' homes.
• UCLA has purchased a UV oven.
  ○ UV could age physical paper.
• 3 day quarantine on returned materials may be fairly standard (UCD 72 hours; UCR 3 days)

Resources
● Citing cancelled conferences https://unl.libguides.com/citing-canceled-conferences
  ○ Also https://apastyle.apa.org/blog/canceled-conferences

Ideas / Questions
● UCLA is providing training. Can these workshops be shared more broadly with UC librarians? More broadly can UC Libraries share knowledge across campuses?
● Can LAUC have a central-information place for information & training?
● Can LAUC help ensure that HathiTrust ETAS access continues?

From wrap-up discussion:
- Flipping the working remotely/being onsite concerns: How do people (who are one of the few able to come back to the office & have all the PPE stuff to deal with, in-person demands) when 2/3 of your department may fall in the vulnerable population?